

# LAWRENCE COUNTY DD

## 2021 Strategic Plan Progress Report

The first year of our three year strategic plan is complete. This progress report provides our stakeholders with a snapshot of the implementation during the year. Thank you for your attention.

Julie Monroe, Superintendent

**Our Mission: Promoting advocacy, inclusion and personal growth.**

**Our Vision: People of all abilities feel included in our community.**

### Goals and Updates

#### **Goal 1: Improve and expand person-centered services and supports for individuals with DD and their families in Lawrence County**

Lawrence County DD strived to ensure the availability of quality services for individuals with developmental disabilities in Lawrence County. Highlights include:

- ✓ Developed and implemented a two-year waiting list reduction plan for HCBS waivers.
- ✓ Expanded Service and Support Administrator (SSA) Department to increase quality of supports.
- ✓ Working with Appalachian Family and Children First Council (AFCFC) to identify ways to utilize funding for multi-system youth.
- ✓ SSA staff prepared to implement the statewide service plan (OISP) by participating in trainings. Projected to begin implementation by second quarter, 2022.
- ✓ ODS students worked on enhancing their transitional goals and skills. Participated in small group community outings.
- ✓ ODS students continue to provide the Jet Café, school store and school coffee cart, enabling learning in both daily living and vocational skills.

#### **Goal 2: Increase awareness about LCDD programs and services in the community.**

Lawrence County DD took steps to increase awareness about programs, starting with the development of a new Awareness Committee, and obtaining professional PR services on a limited contract.

- ✓ Website updated to include more user friendly options and helpful information.
- ✓ Capital improvement plan approved that will include signage for buildings.
- ✓ New Awareness Committee formed and Awareness and PR Plan developed.
- ✓ Agency logo updated to assist the agency in being more recognizable in the community
- ✓ Developed community outreach plan for Early Intervention to visit local healthcare offices and daycares, etc. beginning January 2022.

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## **Goal 3: Assure long-term sustainability**

Lawrence County DD continually strives to assure financial sustainability. Several actions were taken in 2021.

- ✓ Developed and implemented a new compensation system for new and existing employees that is fair, consistent, and based on current market rates for similar positions.
- ✓ Utilized all available COVID-19 related funds from the Ohio Department of Education.
- ✓ Developed a 5 year capital improvement plan to assure the facilities are safe, accessible to the community, and well maintained. Included regularly scheduled maintenance to avoid costly unanticipated repairs as much as possible.
- ✓ Obtained additional grant funding for Early Intervention.
- ✓ Local school districts provided transportation to students at ODS, as well as provided funding for occupational and physical therapy needs.
- ✓ Completed 5 year financial forecast as required by the Ohio Department of DD.

## **Goal 4: Create an internal culture that is focused on positive customer experience and expert service delivery.**

Lawrence County DD designated staff to address two high needs areas – behavioral supports and trauma-informed care, and supports and services to young families.

- ✓ Developed plans to designate a Service and Support Administrator (SSA) as a Behavior Support Specialist. Staff member also participated in Trauma Informed Care Behavioral Timeline Cohort Training. Both will enable Lawrence County DD to increase specialized knowledge that will benefit those served and other stakeholders in Lawrence County.
- ✓ Dedicated one SSA as a “Children’s SSA” to assist families with children age 3 and above navigate services.

## **Goal 5. Increase collaboration with community organizations and service providers**

Lawrence County DD recognizes the importance of partnering with the community, and strives to build as many partnerships as possible.

- ✓ Met with DD service providers and scheduled quarterly meetings for 2022, including an annual provider recognition event.
- ✓ Designated staff met with all newly certified providers to provide support and training.
- ✓ Partnered with a new DD service provider agency, PALS, to bring needed services into Lawrence County.
- ✓ ODS students provided handmade ornaments for the courthouse Christmas tree.
- ✓ Service and Support Administration Staff participated in OhioRISE training to learn more about new funding/services for Multisystem Youth beginning 7/1/22.
- ✓ Partnered with local school districts to bring more services from Autism Services Center students at ODS.

## **LAWRENCE COUNTY DD**

- ✓ The ARC of Southeastern Ohio is holding regular meetings for families on site, with Lawrence County DD staff in attendance to address questions or other issues.
- ✓ Partnered with AFCFC to assist with funding needs.

### **Our Values:**

**Communication**

**Accountability**

**Safety**

**Integrity**

**Compassion**