

# LAWRENCE COUNTY DEVELOPMENTAL DISABILITIES 2022 Strategic Plan Progress Report

The second year of our three-year strategic plan is complete. This progress report provides our stakeholders a snapshot of the implementation during the year. Thank you for your attention.

Julie Monroe, Superintendent

## Enrollment data for 2022:

<b>Program</b>	<b># Referrals</b>	<b>Total Served</b>	<b>In Process</b>
Early Intervention	162	86	10
Open Door School	11	63	
Service & Support Administration (SSA)	83	348	
Avg. Caseload per SSA: 31.6 Children's SSA: 32			
Total Served by LCDD in 2022		497	

IO Waivers	151
Level One Waivers	101
Self-Waiver	4
Total Waivers	256 (73.6% of individuals served)
Enrolled on waivers in 2022	25 (includes 2 state-funded exit waivers, and 3 Level Ones to IOs)
Current waiver waiting list	32 (waiver enrollment in process for 5)
Individuals utilizing assistive technology	29
Employed in community	41
New Providers	8

Board Approved: 1/10/2023

## Goals and Updates

<b>Goal 1: Improve and expand person-centered services and supports for individuals with DD and their families.</b>	
Action Item #	Progress
1.	<ul style="list-style-type: none"> <li>• New SSAs hired after November 2021 are completing all ISPs in the OhioISP template, others are completing at least one per month, with full implementation for all plans beginning in January 2023.</li> </ul>
2.	<ul style="list-style-type: none"> <li>• SSA Department met with OOD Representative Barbara Cartwright and Jackie Hines as well as DODD Community Life Engagement representatives, Banner and Anne Tapia, in December to discuss transition planning/employment navigation and transportation options in December. Continuing to work on this area.</li> <li>• Children’s SSA continues to work on this; Jamie Garnes met with OOD Representatives Barbara Cartwright and Mary Armstead in June to discuss OOD transition services and processes for funding once OOD funding is exhausted</li> <li>• Meeting occurred with ODS Principal, SSA director and Children’s SSA regarding incorporating a transition curriculum plan and schedule for the students at ODS.</li> <li>• SSA Director met with ODS Principal and Children’s SSA; children’s SSA working on transition, attending IEP meetings, and collaborating with local school districts</li> <li>• In-service with teachers to create curriculum maps and discussion on optional pathways to graduation to fit the needs of students and their families. Three days in November have been set aside for all staff training with OCALICONLINE 2022, November 16-18.</li> </ul>
3.	<ul style="list-style-type: none"> <li>• OhioRISE services now available (as of 7/1/22); SSA Director and SSA staff have had training on OhioRISE; Children’s SSA continues to explore resources for multi-system youth in partnership with AFCFC and Medicaid Managed Care providers.</li> <li>• Actively working to make connections for multi-system youth as needs arise. Children’s SSA actively involved with this process and making referrals for DODD multi-system youth technical assistance. Five referrals for technical assistance have been made on behalf of students served in public schools.</li> <li>• Children’s SSA worked with several school districts on behalf of students served by LCDD.</li> <li>• SSA Director and Superintendent met with Appalachia Family &amp; Children First (AFCFC) to discuss multi-system youth resources; Children’s SSA</li> </ul>

	exploring resources, participating in trainings, and collaborating with AFCFC.
4.	<ul style="list-style-type: none"> <li>• SSA &amp; Early Intervention departments sharing opportunities with families as they are made aware; ARC support group; sharing advocacy resources such as We Thrive Together, Ohio Self-Determination Association</li> <li>• ARC continuing to be a resource through monthly meetings and upcoming ARC conference on 8/24/22; continuing to share resources as we are made aware, such as SOCOG regional self-advocacy meetings, etc.</li> </ul>
5.	<ul style="list-style-type: none"> <li>• Eight new providers were added in 2022 that provide various waiver services.</li> <li>• PALS opened new facility in South Point and has expanded opportunities for adult day services, transportation and non-medical transportation.</li> <li>• Exploring options through self-directed transportation.</li> <li>• Provider Fair was held in October 2022 with new providers attending.</li> </ul>
6.	<ul style="list-style-type: none"> <li>• Developed benchmarks for SSA department to expand the use of assistive technology and remote supports. Twenty-nine individuals are now served with remote technology. Lead SSA to be hired in early 2023 will assist with this effort.</li> <li>• Technology 1<sup>st</sup> Policy approved by the Board; SSA staff participating in training on remote supports and assistive technology as available</li> <li>• SSA continuing to promote assistive technology. SSA Department met virtually with remote support providers SafeatHome and THS. Assistive Technology and Remote Supports continue to be added to ISPs for individuals. SSA Team Lead will be trained to be a technology resource for SSA department.</li> </ul>
7.	<ul style="list-style-type: none"> <li>• Hosted the 2022 regional ARC conference at the LCDD facilities.</li> <li>• Several individuals attended DD Advocacy Day in Columbus at the Statehouse in May with PALS; encouraged participation in virtual advocacy efforts such as We Thrive Together.</li> <li>• ARC held monthly meetings locally; shared information about SOCOG regional self-advocacy meetings.</li> </ul>
8.	<ul style="list-style-type: none"> <li>• Ongoing training for SSAs on OhioISP, technology</li> <li>• Teachers participated in OACLI training</li> <li>• Safety training held for all staff in August</li> <li>• All staff in-service held in November</li> </ul>
9.	<ul style="list-style-type: none"> <li>• Board approved updated Behavior Support Policy. New procedure and forms developed per rule that went into effect 10/2/22. SSAs and Behavior Support Specialist were trained.</li> </ul>

	<ul style="list-style-type: none"> <li>• Worked with the local school districts to offer specialized behavioral intervention to students at ODS by the Autism Services Center.</li> <li>• A dedicated full-time Behavior Support Specialist was hired and completed specialized training in trauma informed care.</li> <li>• LCDD entered into a contract with SOCOG for specialized community-based mental health and stabilization services through Merakey. Two individuals received services in 2022.</li> </ul>
10.	<ul style="list-style-type: none"> <li>• Implemented plan to enroll 5 individuals on waivers per quarter. There have been 25 people enrolled on waivers in 2022 (includes 2 state-funded exit waivers and three people moving from Level One to IO). Currently 32 people are on the waiting list with five of those in process of waiver enrollment in first quarter 2023.</li> <li>• There were 41 individuals employed in the community in 2022.</li> </ul>

<b>Goal 2: Increase awareness about LCDD programs and services in the community.</b>	
<b>Action #</b>	<b>Progress</b>
1.	<ul style="list-style-type: none"> <li>• Awareness committee updated and met on a regular basis. Public relations plan developed to assure information is shared in all mediums regarding the programs, individuals served, and events. The following community events were hosted by LCDD:</li> <li>• March – Chili Fest &amp; Craft show</li> <li>• April – Walk for Autism/Egg Hunt, Rally for Autism at the Lawrence County Fairgrounds</li> <li>• May – Memorial Day Parade participation</li> <li>• Mental Health Training</li> <li>• June – Provider Appreciation Luncheon &amp; Mental Health Training</li> <li>• October – Provider Fair and Bazaar, City of Ironton Trick or Treat</li> </ul>
2.	<ul style="list-style-type: none"> <li>• Website updated on regular basis. Intake information recently added. A new brochure with the afterhours number and website address has been developed and Early Intervention distributed at events. LCDD website continues to be monitored and updated as needed.</li> <li>• New agency logo was developed.</li> </ul>
3.	<ul style="list-style-type: none"> <li>• Signage completed for all buildings.</li> </ul>
4.	To develop in 2023
5.	<ul style="list-style-type: none"> <li>• Several individualized stories were shared on social media, through newsletter and press releases.</li> </ul>

6.	<ul style="list-style-type: none"> <li>• Several DD awareness videos were developed. Parents and individuals are involved and have shared Early Intervention stories.</li> </ul>
7.	<ul style="list-style-type: none"> <li>• Marketing products were ordered and paid for out of the Early Intervention Service Coordination grant. Other items have been purchased (such as billboards) with budgeted awareness funds.</li> </ul>
8.	<ul style="list-style-type: none"> <li>• Early Intervention staff had an outreach day in September, visiting physician’s offices, daycares, etc. to distribute literature. Early Intervention information distributed at provider fair in October.</li> <li>• Early Intervention staff participated in food distribution at the Lawrence County fairgrounds in November to distribute Early Intervention literature.</li> <li>• Early Intervention staff participated in a job fair at South Point High School in December.</li> <li>• Early Intervention staff distributed information at the Sensitive Easter Egg hunt and at the Lawrence County Fair; continue to post information on website and Facebook.</li> <li>• Early Intervention staff visited medical facilities, physician’s offices, and daycares in the Huntington area to provide information regarding Early Intervention in January.</li> <li>• Early Intervention billboards posted in Lawrence County. LCDD information distributed at DD Chili Fest in March.</li> <li>• The LCDD has partnered with the Autism Program of Lawrence County and the Special Needs Youth Sportsmen to host a Walk for Autism/Sensitive Egg Hunt in April.</li> </ul>

<b>Goal 3: Assure long-term sustainability</b>	
1.	<ul style="list-style-type: none"> <li>• Utilized all grant funding available from the Ohio Department of Education, the Early Intervention grant, and BWC.</li> <li>• Superintendent and Business Manger met with the Lawrence County Budget Commission to review the 5-year forecast and future levy needs.</li> <li>• Board training held on 5-year forecast and levy cycles.</li> <li>• Superintendent attends staff meetings quarterly. Reviewed cost projections with all departments.</li> <li>• New contracted public relations service to begin in 2023 to assist with educating the public about DD finances.</li> </ul>
2.	<ul style="list-style-type: none"> <li>• Monthly Medicaid Funding &amp; Compliance Committee meeting held to monitor waiver utilization, waiting list and to develop annual waiver</li> </ul>

	budget. Members include the Superintendent, SSA Director and Manager, and Business Manager.
3.	<ul style="list-style-type: none"> <li>• Issues regarding assessed needs vs. wants are discussed during monthly Funding and Compliance meetings when needed.</li> </ul>
4.	<ul style="list-style-type: none"> <li>• New copier contract in place that will save funds.</li> </ul>
5.	<ul style="list-style-type: none"> <li>• Service contracts reviewed annually per procedure.</li> </ul>
6.	<ul style="list-style-type: none"> <li>• Staff attend meetings out of town when necessary. Complete virtually when possible.</li> </ul>

<b>Goal 4: Create an internal culture that is focused on positive customer experience and expert service delivery.</b>	
1.	<ul style="list-style-type: none"> <li>• Annual stakeholder survey completed and shared with the Board.</li> <li>• Staff had the opportunity to give input into the upcoming all staff in-service scheduled for November. Also, gathered input from staff on internal safety plans at in-service in August. Regular meetings continue to with staff. Also, a Labor Management committee will begin meeting in September.</li> <li>• Superintendent sends regular communications and attends staff meetings quarterly.</li> </ul>
2.	<ul style="list-style-type: none"> <li>• Customer experience covered during the all-staff in-service in November.</li> </ul>
3.	<ul style="list-style-type: none"> <li>• ODS students with behavioral issues are served by the Autism Services Center (ASC). Referrals are made with the agreement of the IEP team and services are funded by the local education agencies.</li> </ul>
4.	<ul style="list-style-type: none"> <li>• Awareness Committee has representatives from all areas that work together.</li> </ul>
5.	<ul style="list-style-type: none"> <li>• Children’s SSA has shown to be an asset to families and local education agencies about DD services.</li> <li>• Another SSA is being trained on Trauma Informed Care.</li> </ul>
6.	<ul style="list-style-type: none"> <li>• The Constant Contact application has been purchased on an annual license. This application will centralize all agency contacts for better management and communication.</li> </ul>
7.	<ul style="list-style-type: none"> <li>• Annual staff survey completed</li> <li>• Superintendent meets with departments quarterly and after board meetings</li> </ul>

	<ul style="list-style-type: none"> <li>• Labor/management committee formed</li> </ul>
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<b>Goal 5. Increase collaboration with community organizations and service providers</b>	
<b>Action Item #</b>	<b>Progress</b>
<b>1.</b>	<ul style="list-style-type: none"> <li>• Held quarterly provider meetings in 2022. Monitored staffing issues and provided information.</li> <li>• Held Provider Fair on 10/1/22.</li> <li>• Continued to provide information to providers and be a resource. SSA Department staff met with Necco in November to discuss ways to utilize remote supports as a way to support staff in the home to assist with staffing shortages.</li> </ul>
<b>2.</b>	<ul style="list-style-type: none"> <li>• LCDD Waiver Coordinator is a resource and support for providers, and continued to meet with all newly certified providers.</li> <li>• Offered Mental Health First Aide Training to providers.</li> <li>• Provider meetings occurred quarterly.</li> <li>• Provider Appreciation luncheon occurred in June.</li> </ul>
<b>3.</b>	<ul style="list-style-type: none"> <li>• Partnered with Shawnee Family Health Center to bring Trauma Informed Care training to all LCDD staff.</li> <li>• Partnered with AFCFC and local school districts for family assistance.</li> <li>• Early Intervention has a Mental Health consultant from Hopewell Health on the Early Intervention core team</li> </ul>
<b>4.</b>	<ul style="list-style-type: none"> <li>• SSA/Early Intervention Director participated in AFCFC meetings.</li> <li>• SSA department continues to develop relationships with community partners.</li> <li>• Children’s SSA partnering with AFCFC to assist children &amp; families.</li> <li>• Superintendent appointed to the local CAO Board.</li> <li>• The Superintendent continues to participate in local groups including AFCFC, Chamber of Commerce, Local Superintendents Meetings, and Ironton Rotary</li> </ul>

**Our Mission: To promote advocacy, inclusion and personal growth.**

**Our Vision: People of all abilities feel included in our community.**

**Our Values:**  
**Communication**  
**Accountability**  
**Safety**  
**Integrity**  
**Compassion**